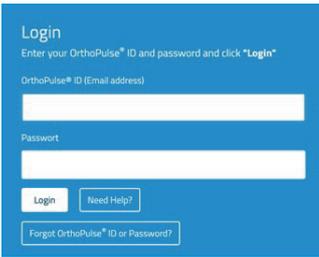


Patient registration process

1. Login to OrthoPulse® -connect: <https://orthopulse.com/connect>



Login
Enter your OrthoPulse® ID and password and click "Login"

OrthoPulse® ID (Email address)

Password

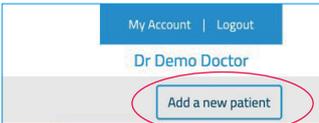
Login Need Help?

Forgot OrthoPulse® ID or Password?

Username is your email which you gave us for registering.

At first Login please use the initial password provided by our customer service – and please change the password after the first login!

2. Add a new patient



My Account | Logout

Dr Demo Doctor

Add a new patient

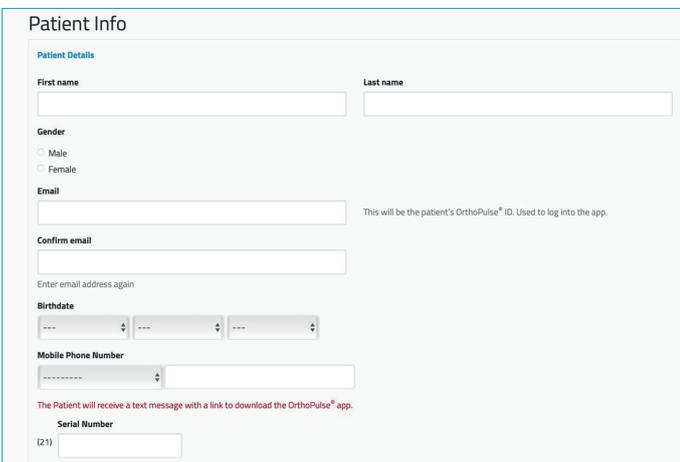
3. Enter patient and treatment information

General Information:

Please fill in the patient name and contact details (if you enter a birthdate for children under the age of 18 – you will need to enter the contact details of a guardian).

Optionally you can enter the Serial number of the device which the patient will receive and pair it to the patient (if you leave the field blank – the patient will need to pair the OrthoPulse® by scanning the QR code on first login to the OrthoPulse® App).

You can find the serial number on the back of the charging box or on the label of the OrthoPulse® box (the Serial number are the 12 digits after (21)).



Patient Info

Patient Details

First name Last name

Gender
 Male
 Female

Email This will be the patient's OrthoPulse® ID. Used to log into the app.

Confirm email

Enter email address again

Birthdate

Mobile Phone Number

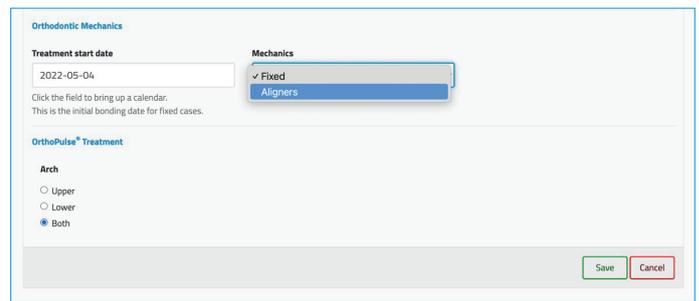
The Patient will receive a text message with a link to download the OrthoPulse® app.

Serial Number
(21)

Treatment data:

To help the patient monitoring OrthoPulse® usage and treatment tracking you should enter the start date of the treatment as well as the type of treatment.

Option 1 – Fixed (wires and braces treatment)
Simply enter the treatment start date.



Orthodontic Mechanics

Treatment start date: 2022-05-04
Click the field to bring up a calendar. This is the initial bonding date for fixed cases.

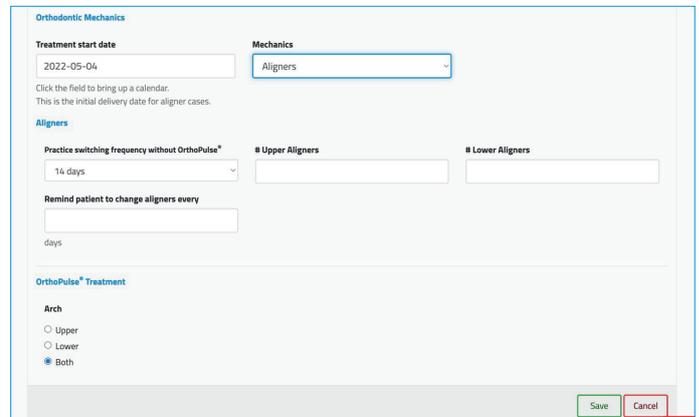
Mechanics: Fixed Aligners

OrthoPulse® Treatment

Arch:
 Upper
 Lower
 Both

Save Cancel

Option 2 – Aligner treatment – this lets the patient track his aligner usage and switching in the OrthoPulse® app.



Orthodontic Mechanics

Treatment start date: 2022-05-04
Click the field to bring up a calendar. This is the initial delivery date for aligner cases.

Mechanics: Aligners

Aligners

Practice switching frequency without OrthoPulse®: 14 days

Upper Aligners:

Lower Aligners:

Remind patient to change aligners every: days

OrthoPulse® Treatment

Arch:
 Upper
 Lower
 Both

Save Cancel

- Save – and ready. The patient should now receive an SMS and/ or e-mail with a link to download the OrthoPulse® App. If the patient does not receive the message you can ask the patient to download the OrthoPulse® Patient App by simply searching in the Google PlayStore or Apple App Store.
- The patient can login with their e-mail address (as username) and can then select a password.
- The patient will be guided to pair OrthoPulse® by scanning the QR code on the box of his device.
- Synchronization of the OrthoPulse® is automatically done in the background whenever it is near the phone and the App is running.

FAQs

Q: Why does the patient need to use the OrthoPulse® Patient App?

A: The OrthoPulse® patient app helps the patient to monitor compliance of the OrthoPulse® treatments and can remind him to do OrthoPulse® treatment and/or change the Aligner trays.

Q: Why does the patient need to accept the privacy statement for using the app?

A: As other apps, we store data of the patient on our servers, so we need to ask by law if the patient accepts this.

Q: Which data is stored and where?

A: We only store name, birth date, cell phone number, e-mail address, basic treatment data such as (braces or aligners), time and date when OrthoPulse® treatment was done. Our servers are located in Germany/EU with the highest standards for data privacy..

Q: Which operating systems are supported?

A: We support Apple iOS 14 and above as well as Android 11 and above on the most common phones in the market.

Q: Why do I need to allow location services for the App?

A: As we are synching your OrthoPulse® via Bluetooth, this is a requirement by the operating system of the phone to have location services on.

Q: What happens if the patient does not use the app and/or does not accept the privacy policy within 14 days?

A: In that case we must anonymize/delete the data of the patient and the usage of the app and synchronization is not possible anymore. If the patient decides later to use the app he has to contact support@orthopulse.com for help.

Q: What if the patient does not want to install the app or can't because of an incompatible phone and the doctor wants to check compliance?

A: In such cases we recommend to have the app downloaded on a practice smartphone and log in as the patient – if he agrees – to synchronize in the practice and check compliance.

Q: What to do when the OrthoPulse® blinks red (error)?

A: First step is to perform a reset (take it out of the charger and replace it four times in quick succession – until it beeps). Then synchronize the device with OrthoPulse® Patient App. If the problem remains contact support@orthopulse.com for help.

For further questions please visit our support page at <https://orthopulse.com/patients/support> or contact us by email to support@orthopulse.com